

# List of emergency phone numbers in France

Use these emergency numbers to get through to the emergency services free of charge, 24/7

 **112**

**EUROPEAN EMERGENCY NUMBER**

If you are a victim or witness of an accident in a country in the European Union

 **15**  
**SAMU**

**THE FRENCH EMERGENCY MEDICAL**

To call out a medical team to a medical emergency as well as to be referred to a round-the-clock health facility

 **17**  
**EMERGENCY POLICE NO.**

To report a crime requiring an immediate police response

 **18**  
**FIRE BRIGADE**

To report a dangerous situation or accident concerning people or property and receive a swift response

 **114**  
**EMERGENCY NUMBER FOR DEAF AND HARD-OF-HEARING PEOPLE**

If you are a victim or witness of an emergency situation and require emergency assistance. Number can be accessed by fax and SMS

## **UNIQUE EUROPEAN EMERGENCY NUMBER** (when calling from mobile phones)

When you travel in a European country or if you do not know the national emergency numbers.

## **SAMU - The French Emergency Medical Assistance Service**

To call out a medical team for a medical emergency as well as to be referred to a round-the-clock health facility.

The SAMU is the coordinated service to call in case of any serious medical emergency. A qualified doctor is always available to determine the type of response that best fits your situation, specifically, whether you need an ambulance.

## **EMERGENCY POLICE NUMBER**

To report a crime requiring an immediate police response.

This number puts you in contact with the appropriate emergency police services nearest you, whether that is the Police Nationale or the Gendarmerie Nationale. For non-urgent situations, make a note of the direct phone number for your nearest police station (commissariat de police or gendarmerie).

## **FIRE BRIGADE**

The French fire brigade, les sapeurs-pompiers, is also available in cases of medical emergencies, such as traffic and domestic accidents. They work closely with the SAMU and employ professional, health, medical and volunteer brigades.

## **FRENCH EMERGENCY NUMBER FOR DEAF AND HARD-OF-HEARING PEOPLE**

If you are a victim or witness of an emergency situation and require emergency assistance.

**This number can be accessed by SMS.**

[www.urgence114.fr](http://www.urgence114.fr)

<https://www.info.urgence114.fr/>

## **SOS help - helpline in France for English speakers: 01 46 21 46 46**

from 3 pm to 11 pm - <https://www.soshelpline.org/>

SOS Help is a helpline in France focused on helping English speakers deal with emergency problems, from emotional breakdowns to feeling homesick or isolated, or just a question about a mobile bill. Confidentiality and anonymity.

## **EMERGENCY FRENCH PHRASES**

*Everybody should practice how to give clear indications in French of one's name, address and telephone number — you may come across an operator who speaks English but there is no guarantee of this.*

- **Police:** la Police Nationale or gendarmerie
- **Fire brigade:** les sapeurs-pompiers
- **Emergency services/ambulance:** Service d'Aide Médicale d'Urgence or SAMU
- **Poisoning emergency:** urgence d'empoisonnement
- **Road emergency services:** services d'urgence routière
- **Emergency numbers:** numéros d'urgence
- **It's an emergency:** c'est un cas d'urgence
- **My name is...:** je m'appelle...
- **My phone number is...:** mon numéro de téléphone est...
- **I live at...:** j'habite à...
- **Help!:** au secours!
- **Ambulance:** une ambulance. *I need an ambulance:* j'ai besoin d'une ambulance.
- **Heart attack:** une crise cardiaque
- **Stroke:** une attaque cérébrale
- **Choke:** s'étouffer
- **Difficulty breathing/gasping:** haleter or difficulté à respirer. *I have difficulty breathing:* j'ai des difficultés à respirer.
- **To bleed:** saigner. *I am bleeding a lot:* je saigne beaucoup.
- **Hemorrhage:** une hémorragie
- **Concussion:** une commotion cérébrale
- **Diabetic:** diabétique. *I need insulin:* j'ai besoin d'insuline.
- **To be poisoned:** s'empoisonner
- **Please take me quickly to hospital:** emmenez-moi rapidement à l'hôpital
- **I was attacked:** j'ai été agressé
- **I was kidnapped:** j'ai été kidnappé
- **I got robbed:** Je me suis fait voler